



Guiding Principles of Advisory

Our service for your successful studies!

At the WiSo Student Service Point, you are in good hands with your concerns. We offer advice and information on all aspects of studying at the WiSo Faculty. This includes the following:

- Application and admission
- First semester advisory
- Advice for guest students
- Study organisation / KLIPS
- Examination matters
- Reorientation (changing subjects and quitting studies)
- Studies abroad
- Credit transfers
- Vocational orientation / internships
- ... and much more.

- 1) Our aim is to provide you with **authoritative** and **professional** support during your studies.
- 2) We stand for **transparency** and provide you with up-to-date and relevant information through various communication channels. Please do not hesitate to contact us for feedback.
- 3) We advise you in a **solution and goal-oriented** manner. We look at your situation individually and develop **solution strategies together** with you.
- 4) Our advisors offer you space and time to answer your questions **confidentially** and discuss problems.
- 5) We offer you extensive **accessibility** – personally on site or by phone and email.

We look forward to helping you and keeping in contact with you!

